

REDACT-IT Redaction Survey Results

Total Survey Participants= 130



Q 1. What type of organization do you work for?		
i. Law firm	64.60%	
ii. Corporation	10.80%	
iii. Law Enforcement/Government Agency	8.50%	
iv. Health Care/Insurance	3.80%	
Other	12.30%	Answers: Legal Staffing Agency, Education, B/w Jobs, Self employed contract paralegal, financial institution, None, non-profit organization's legal program, Government Contractor, Fidelity National Law Group (The In-house Litigation Dept. of FNTG), Chamber of Commerce, Contract Legal Service
*Skipped Question=None		
Q 2: How often do you personally do redaction of confidential data contained in documents?		
i. Every day	5.40%	
ii. A Few Times a Week	25.60%	
iii. A Few Times a Month	27.10%	
iv. A Few Times a Year	35.70%	
v. Never	6.20%	
*Skipped Question= 1		
Q 3: How are you currently performing redaction at your job?		
i. Manually on paper (by hand with a black marker, wax pencil or redaction tape)	25.80%	
ii. Electronically	32%	
iii. Combination of manual and electronic	37.80%	
iv. N/A	7.80%	
*Skipped Question= 1	2	
Q 4: Have you ever used electronic redaction tools?		
Yes	69%	
No	31%	
*Skipped Question= 1		
Q 5: If yes, which one?		
i. Adobe	71.60%	
ii. Redact-It	11.80%	
iii. N/A	24.50%	
other	32.30%	Answers: Redax; E-copy PaperWorks(5); Proprietary Software Application; Nuance eCopy PDF Pro;(3) Brava; Corel PDF Fusion; Ipro(3); TrialDirector redaction tool; Concordance, Summation, CaseLogistix; I have used E- redaction software , just Not with the Gov agency I'm currently with; IKON; Summation Markup Tools(5); REDACTION LABEL; Custom written; Review platform (eg Relativity) tool; Redaction normally done by another dept.; rapid redact; MS-Word; PDF Docs
*Skipped Question= 28		

Q 6: If no, why not?		
i. I don't really know about electronic redaction tools	15.50%	
ii. My company hasn't invested in the tools	26.80%	
iii. I would prefer to do redactions manually, as I have always done	1%	
iv. I'm afraid I would make a mistake doing redaction electronically	4.10%	
v. Other	5.20%	
vi. N/A-Not Applicable	56.70%	
*Skipped Question=33		
Q 7: What do you like about electronic redaction? (Select all that apply)		
i. Saves time	79.50%	
ii. More accurate	52.10%	
iii. Looks more professional	86.30%	
iv. Saves money	32.50%	
other	11.10%	Answers: All of the above (based on the demonstration); Enables me to work remotely and "paperlessly"; Also allows for easy removal should the redaction be applied incorrectly; Easier to fix during the review process if you have redacted the wrong thing and need to unredact it; I spend hours trying to get the defective product to work; Can still access original content; The ability to keep the redactions electronically archived and accessible; legal reasons for protecting Intel information; Like it
*Skipped Question=33		
Q 8: Why do you think your office could benefit from electronic redaction tools? (Select all that apply)		
i. More efficient	33.60%	
ii. More environmentally friendly (less paper)	24.80%	
iii. Faster completion of redaction projects	29.60%	
iv. All of the above	70.40%	
v. I don't think electronic redaction tools would benefit my organization.	7.20%	
Other	5.60%	Answers: Records department already uses another redaction tool. I don't have access to that software in my job; We don't use it often enough to justify the expense; We will be getting it within the next year; Like it; Records department already uses another redaction tool. I don't have access to that software in my job
*Skipped Question=5		
Q 9: Do you know of any plans to introduce any new software for electronic redaction at your organization in the near future?		
Yes	12.50%	
No	87.50%	
*Skipped Question=2		

Q 10: Who at your organization makes decisions about purchase of software tools for your use? (Select all that apply)		
i. IT	43.20%	
ii. Corporate executives	16.80%	
iii. Lawyer/Partner	43.20%	
iv. Superior Officer	10.40%	
v. Paralegal Manager	7.20%	
vi. I would make the decision	17.60%	
Other:	8.00%	Answers: currently not working; firm administrator; Technology Committee and the manager of the IT Department collaborate on software purchases for our firm; Main Justice; IT and our headquarter office in Minneapolis; Office Manager; Technology Committee, Managing Partner, IT; combination of Records Dept. Manager and IT; I have gotten approval for review within 6 months to a year; scanning dept.
* Skipped Question= 5		



Informative Graphics Corp.
 4835 E. Cactus Road Suite 445 | Scottsdale, Arizona 85254-3546
 o 602.971.6061 | f 602.971.1714 | www.infograph.com

